



RETURN & EXCHANGE FORM

Wild West Souvenirs cares about your satisfaction.

If you need assistance in completing this form, please [contact us at wildwestsouvenirs@gmail.com](mailto:wildwestsouvenirs@gmail.com).

RETURN POLICY

Unused / unworn merchandise may be returned or exchanged within 14 days of the purchase date. All items must be returned in original condition and with tags attached to ensure refund. You can expect a refund in the same form of payment originally used for the purchase, within 14 days of our receiving the returned item. Clearance items are not included in this return policy and are non-refundable. Under some REASONABLE circumstances we will EXCHANGE some merchandise if you are not fully satisfied. Contact us via email in regards to any exchange request at wildwestsouvenirs@gmail.com.

SHIPPING

Merchandise purchased from wildwestsouvenirs.com has to be returned by mail. Shipping and handling fees are not refundable. You will need to pay for return shipping, but wildwestsouvenirs.com will ship any exchanged merchandise free of charge. **Packages must be shipped with a tracking number. wildwestsouvenirs.com will not be held responsible for items lost in route.**

Name

Order #

Item Description

Email Address

Phone #

Reason for Return

Sizing	Quality	Satisfaction	Service
<input type="checkbox"/> Too small	<input type="checkbox"/> Quality unsatisfactory	<input type="checkbox"/> Did not like styling	<input type="checkbox"/> Wrong item shipped
<input type="checkbox"/> Too big	<input type="checkbox"/> Defective construction	<input type="checkbox"/> Did not like material	<input type="checkbox"/> Wrong item pictured
<input type="checkbox"/> Ordered wrong size	<input type="checkbox"/> Finish unacceptable	<input type="checkbox"/> Color not as described	<input type="checkbox"/> Shipping damaged

Other: _____

Shipping

This form MUST be included in the box you are shipping. Make sure to make a copy for your records.

List any special instructions in this box. Please print clearly in pen.

Please send the return package to the following address:!

Wild West Souvenirs

Attn: Returns

223 Main Street

Hill City, SD 57745